



**JEWISH FAMILY &
COMMUNITY SERVICES
EAST BAY**

COMPASSION IN ACTION. COMMITMENT TO ALL.

ANNUAL REPORT

JULY 1, 2019 – JUNE 30, 2020

Dear Friends,

As we all know, 2020 turned out to be quite a remarkable year. At JFCS East Bay, our fiscal year that ran from July 1, 2019 to June 30, 2020 was already quite busy before life changed across the globe. From supporting Holocaust survivors to live with dignity and care at home, to welcoming and resettling refugees and asylees, to strengthening the relationships of children and parents, to providing immigrants with legal services, and so much more, our investments in community stood strong.

When the shelter-in-place hit last March, our staff stepped up to meet the needs of our clients, day after day. We distributed Chromebooks and iPads so our elders could connect with their children and grandchildren, as well as their social workers. We created and implemented new protocols for online counseling. We revamped our processes to complete immigration forms, absent in-person consultations and accessible government offices. And we directly responded to immediate needs through the **COVID-19 Emergency Assistance Program** and the **Jewish Community Safety Net**. These programs, launched in the last quarter of our fiscal year 2019-20, bring together human and financial resources, through our volunteers, community partners, and donors. Since March, we have been supporting those most acutely affected by the pandemic by providing financial assistance for housing, food, and basic necessities; referrals to community resources; and mental health supports.

We are still working from our homes, of course, now equipped to go beyond merely substituting in-person interactions with online experiences. Meals and fresh produce are delivered in increasing numbers, the schedule of social programs available for Holocaust survivors has quadrupled, and we continue to support children who are now learning from home.

With the generous support of our community, we are able to invest in and elevate the voices of some of the most resilient residents of Alameda and Contra Costa counties. These times are indeed challenging. Yet, our community has shown that through continued partnership with JFCS East Bay, we can make it through together.

One more thing to note. While it didn't happen within the time period that this annual report covers, JFCS East Bay as an agency also went through a significant transition in 2020. Our longtime Executive Director Avi Rose retired in December, with our deep thanks and gratitude, and we welcomed Robin Mencher as our new leader. Robin has joined us at a critical moment in the agency's history, and I have every confidence in the continuity of her leadership and vision.

Wishing you and our whole community good health,

Katherine Haynes
President, Board of Directors



THIS IS YOUR IMPACT



1,371
immigrants
were provided with
legal services



220
Holocaust
survivors
were supported
financially and
emotionally



66,647
hours of home
care services
helped seniors age at home



1,835
fresh meals
delivered to homebound
seniors and Holocaust
survivors



665
refugees
received resettlement and
acculturation support



31 preschools
received on-site mental health services

THIS IS YOUR IMPACT

1,874
young children
received counseling and
family support

410 volunteers
gave back to our
community



COVID-19 RESPONSE

In the first four months of the
pandemic . . .

29 social gatherings
on Zoom for Holocaust
survivors

96 families helped with rent
expenses

177 households provided
with groceries and food
assistance

\$142,942
distributed to families impacted by the
economic shutdown



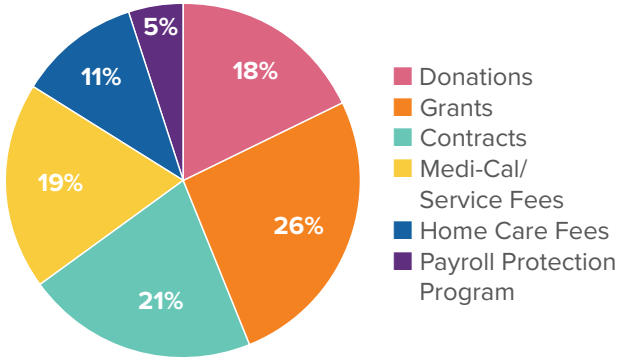
1,534
donors
impacted
our community



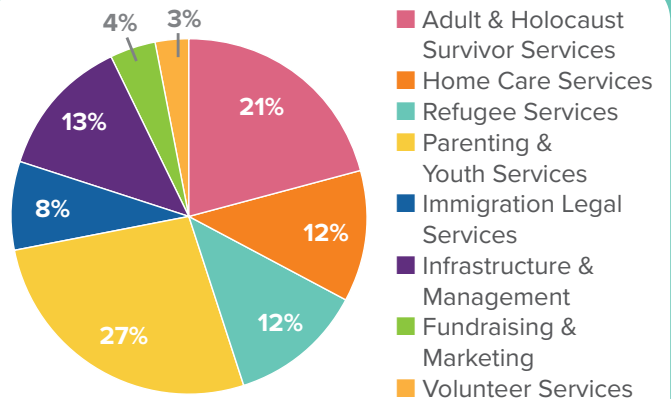
99
Legacy Society members
have made a commitment
to the agency's future



16%
increase in
donations from
previous year



TOTAL REVENUE: \$9,096,840
JULY 1, 2019 TO JUNE 30, 2020



TOTAL EXPENSES: \$9,055,099
JULY 1, 2019 TO JUNE 30, 2020

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July 1, 2019 – June 30, 2020

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**JEWISH FAMILY &
COMMUNITY SERVICES**
EAST BAY

COMPASSION IN ACTION. COMMITMENT TO ALL.

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2151 Salvio Street, Suite 350 / Concord / (925) 927-2000
Family Justice Center / 470 27th Street / Oakland
www.jfcs-eastbay.org

THANK YOU

KAVOD SOCIETY

Members of our Kavod Society (Society of Honor) are dedicated supporters who contribute \$1,000 or more each year to JFCS East Bay. The following is a list of Kavod Society members who made gifts between July 1, 2019 and June 30, 2020.

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**of blessed
memory*



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The following community members made gifts to JFCS East Bay between July 1, 2019 and June 30, 2020.

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