



**JEWISH FAMILY &  
COMMUNITY SERVICES  
EAST BAY**

COMPASSION IN ACTION. COMMITMENT TO ALL.

# ANNUAL REPORT

July 1, 2021 – June 30, 2022

Dear Friends,

World events deeply impacted our work at JFCS East Bay this past year — including the sudden evacuation of the U.S. from Afghanistan in August 2021 with the resulting influx of refugees, as well as Russia’s attack on Ukraine in February 2022. Both traumatic occurrences dramatically shaped our past fiscal year, from July 1, 2021 to June 30, 2022. Even as the threat of COVID infection diminished, inflation and disruptions in labor markets aggravated the existing economic hardships in our community, exacerbated by the crises in education and mental health care. Simply put, the return to “normal” life has been uneven and many in our community continue to be acutely affected by the pandemic.

Through these challenging times, JFCS East Bay is proud to have continued serving our community with support and care. In partnership with thousands of donors and volunteers, we provided financial, logistical, and emotional support for families experiencing food and housing insecurity, legal services for immigrants, care management for older adults who are homebound, and Holocaust survivors. Our mental health services for children and their caregivers helped 2,355 young children, their family members and their teachers with therapy and counseling. While the impact of world events locally on our East Bay community challenged us to grow our capacity, our commitment to our community and the quality of our services remained strong.

After the sudden withdrawal of the U.S. from Afghanistan, refugees started arriving to reunite with their families in the East Bay’s Afghan community. We rapidly geared up to resettle 708 refugee arrivals through June of last year, a number that has expanded to over 1000 new arrivals by the end of the calendar year. In addition, hundreds of displaced Ukrainians started arriving in our community seeking our support and services.

The dramatic local impact of these world events inspired our board of directors to refresh our strategic plan. We set a new vision to “a community where everyone can flourish with dignity” — and committed JFCS East Bay to advocacy as a complement to our ongoing comprehensive support services. We adopted operating principles including accountability and transparency — and an unwavering stance against antisemitism, anti-racism, and all forms of prejudice. We are now starting to implement this plan and will share more with you in as it unfolds.

We are enormously grateful for your support. We couldn’t do all this without you. As our work continues to grow and thrive, we hope that you too, flourish, in the year ahead.

Sincerely,

Robin Mencher

Chief Executive Officer

Paul Raskin

President, Board of Directors



# THIS IS YOUR IMPACT



**25 Community Welcome Teams**  
comprised of 190 individual volunteers welcomed 140 newcomers from Afghanistan



**250 older adults and Holocaust survivors**  
enjoyed holiday meals for Passover, Rosh Hashanah and Hanukkah

**55** collection drives brought in over \$50,000 in toiletries, school supplies, hygiene products and more



**2,355 students, teachers and parents** were served by our mental health program



Older adults in our community utilized **96,602 hours** of home care

**723 refugees** resettled in the East Bay from around the world

**75** volunteers have taught ESL support to nearly 100 clients



**56** members of the East Bay Jewish community accepted emergency financial assistance from our Jewish Community Safety Net



**481 cases** were filed to provide legal support to newcomers to our community seeking asylum

**50** Holocaust survivors received food assistance, 75 were supported with medical expenses and 5 received help with housing costs

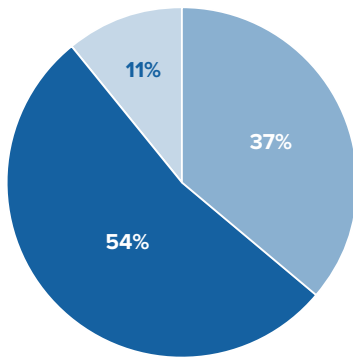


\$75,000 of gently-used furniture and other household items were donated by 175 community members.  
**\$3,535,345 total assistance delivered** to members of our East Bay community



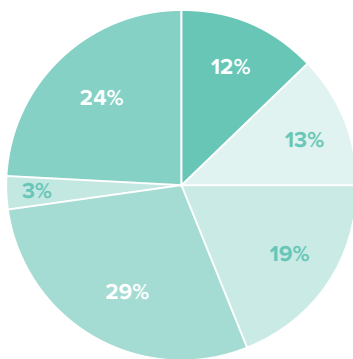
**410 active volunteers** taught English, drove our clients to medical appointment and court hearing, served as pro bono attorneys and participated in Welcome Circles gave back to our community

**255** Holocaust survivors were supported financially and emotionally



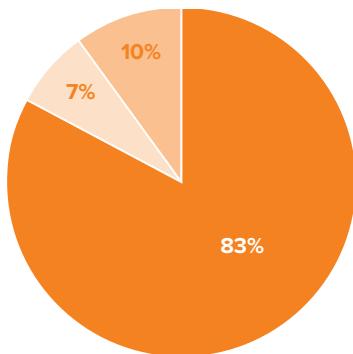
**TOTAL REVENUE**  
**\$11,637,587** 07/01/21 – 06/30/22

■ Government Contracts	\$4,348,654
■ Grants & Contributions	\$6,264,199
■ Program Revenue & Client Fees	\$1,319,077
Investment Income	<u>(\$294,343)</u>
<b>Total Revenue</b>	<b>\$11,637,587</b>



**TOTAL PROGRAM EXPENSES**  
**\$9,441,745** 07/01/21 – 06/30/22

■ Adult Services	\$1,176,361
■ Immigration Legal Services	\$1,172,684
■ Parenting & Youth Services	\$1,763,497
■ Refugee Services	\$2,771,486
■ Volunteer Services	\$253,841
■ Jewish Community Services	<u>\$2,303,876</u>
<b>Total Program Expenses</b>	<b>\$9,441,745</b>



**MANAGEMENT EFFICIENCY**

07/01/21 – 06/30/22

■ Direct Services & Programs	\$9,441,745
■ Advancement	\$831,513
■ Administration	<u>\$1,097,071</u>
<b>Total Expenses</b>	<b>\$11,370,329</b>

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**July 1, 2022 – June 30, 2023**

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**JEWISH FAMILY &  
 COMMUNITY SERVICES**  
 EAST BAY

COMPASSION IN ACTION. COMMITMENT TO ALL.

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2151 Salvio Street, Suite 350 / Concord, CA 94520 / (925) 927-2000

[jfcs-eastbay.org](http://jfcs-eastbay.org)

# THANK YOU

## KAVOD SOCIETY

Members of our Kavod Society (Society of Honor) are dedicated supporters who contribute \$1,000 or more each year to JFCS East Bay. The following is a list of Kavod Society members who made gifts between July 1, 2021 and June 30, 2022.

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\* of blessed memory



## L'DOR V'DOR FROM GENERATION TO GENERATION

*We thank JFCS East Bay's Legacy Society members, who have remembered us with a gift in their will, trust, retirement account, or life insurance policy.*

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